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PTO/SB/21 (03-03)


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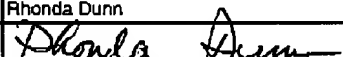
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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/394,341	
	Filing Date	9/13/1999	
	First Named Inventor	Morag	
	Art Unit	3626	
	Examiner Name	Kapadia, Milan	
Total Number of Pages in This Submission	18	Attorney Docket Number	HEAL0001

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ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to a Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm or Individual	Michael A. Glenn, Reg. No. 30,176	
Signature		
Date	July 3, 2003	

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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5 In re application of: Morag, et al.

Docket No.: HEAL0001

Serial No: 09/394,341

Art Unit: 3626

Filed: September 13, 1999

Examiner: Kapadia, M.

Title: A MESSAGE AND PROGRAM SYSTEM SUPPORTING COMMUNICATION

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July 3, 2003

MAIL STOP NON-FEE AMENDMENT

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Commissioner for Patents

PO BOX 1450

Alexandria VA 22313-1450

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AMENDMENT

Sir:

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An Amendment is provided in response to the Office Action dated April 3, 2003 in the
above-identified United States Patent Application.